GTKonnect PRM (Partner Relationship Manager)

GTKonnect PRM is a one stop solution for all your communication management needs with your trading partners.

With many partners internal and external to your organization and part of your complex supply chain, it is becoming increasingly cumbersome to manage the communication process, to request and collect information, to conduct audits and compile responses for analysis, to gather much needed compliance details and to better manage your supply chain velocity.

Gone are the days when you have to search for e-mails in various inboxes to find what your supplier told when you needed specific information.

Salient Features of GTKonnect PRM are:

1. **Request /provide information from/to partners using Request Types**
    o Users can create various request types to solicit various information from supply chain partners
    o Information solicited can range from General company details, Part level details, Trade Program details etc.

2. **Respond to information requests from partners**
    o Trade Partners can also use GTKonnect PRM to request information from the company

3. **Track responses and follow-up status of information / solicitation requests**
    o GTKonnect PRM allows users to configure follow-up parameters and track responses back for each request type

4. **Assign follow-up of specific Solicitation Requests to User Groups**
    o Different users groups can be tasked with the follow-up of various requests and responses

5. Ability to define Structure and content of information requests using a user-defined Request Type

6. Support for a variety of content such as Questions, information from GTKonnect application and Text Content within a Request type

7. Ability to print and email information requests in Word/Excel from within the GTKonnect PRM application

8. Ability to accept / enter responses to Solicitation requests online using the GTKonnect PRM module or using Data upload in predefined format